



CBD Mobility Map 2006
Access & facilities for
people with limited mobility

The City of Melbourne wishes to thank and acknowledge Melway Publishing for producing this map.

Do you have a question for the Melbourne City Council? Call and speak to us.

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9280 0717 廣東話
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9280 0726 All other languages
9280 0727 English

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www.melbourne.vic.gov.au

This is a publication of Melbourne City Council

Accessible toilets in this map:

Australia on Collins , Ground floor (Food Court) and 5th floor (Atrium), 260 Collins Street, accessible by lift	J10
Australia Post House , Ground floor, 321 Exhibition Street (enter via Latrobe Street)	N5
Cnr Latrobe Street & Russell Street	M6
Collins Place , Ground floor, 25 Collins Street (enter from Exhibition Street)	P11
Council of Adult Education , 1st and 5th Floors , 256 Flinders Street (enter via Degrares Street)	J12
County Court Lonsdale Street (between William & King Sts)	E7
Department of Sustainability & Environment , 456 Lonsdale Street	F7
Elizabeth Street (cnr Little Bourke Street)	J8
Exhibition & Collins Street corner	P10
Exhibition & Lonsdale Street corner	P7
Federation Square , Alfred Deakin Building Atrium St Paul’s Court	L12 M-L12
Flagstaff Station , booking hall (key at customer service centre)	D6
Flinders Street (between Market & Queen Streets)	F12
Flinders Street Station , Corner Flinders Street and Swanston Street	K12

Grand Hyatt Hotel , Ground Floor 123 Collins Street	M11
Hotel Ibis , 600 Little Bourke Street (near reception)	C8
Human Services (State Government), Ground floor and 11th floor, 555 Collins Street	C11
Le Meridien Hotel , Ground floor, 495 Collins Street	D11
Melbourne Central , 1st and 2nd flrs, La Trobe Building 3rd floor Lonsdale Street Building	J5 & J6 J6
Melbourne Central Station , Corner La Trobe and Swanston Streets	J5
Melbourne Magistrates Court Lonsdale Street (between William & King Sts)	D7
Melbourne Museum Rathdowne Street	R2
Melbourne Town Hall , Ground floor, near Swanston Hall and 3rd floor Supper Room	L10
Mercure Welcome Hotel , 265 Little Bourke Street, 1st floor (key with duty manager)	K8
Myer Stores , Ground floor Lonsdale Street store, 5th Floor Bourke Street store	J7 J8
Parliament Station , Corner Spring and Nicholson Streets, booking hall	R7
Peel Street	E3
Queen Street	G3

Accessible toilets in this map:

Queen Victoria Women’s Centre , Ground Floor	L7
QV Centre Little Lonsdale Street	L6
Rialto Towers Flinders Lane	C11
RMIT 4th and 10th Floors, Tivoli Building, 239 Bourke Street	L9
RMIT City Campus Building 8, 368-374 Swanston Street (enter building via ramp from Swanston Street adjacent to bank)	K5
Savoy Park Plaza Ground floor, 630 Little Collins Street	A9
Spencer Street Station Basement level, corner Bourke and Spencer Streets	A9
234 Collins Street 2nd Floor Food Court (accessible by lift)	K10
State Library of Victoria Ground floor, 179 La Trobe Street	L6
Swanston Street (between Lonsdale & Lt Lonsdale Sts)	K6
TAC House (Transport and Accident Commis-sion) Ground floor, 222 Exhibition Street	P8
Telstra Building Ground floor, 242 Exhibition Street	P7
Transport House Ground floor, 589 Collins Street	B11
Travellers Aid Society 2nd floor 169 Swanston Street (disability access service, adult change table, personal care and assistance available)	K9

The Walk Arcade South side, Bourke Street Mall (key with stores and security)	J9
William Angliss College , 555 La Trobe Street	B5
YWCA Ground floor, 489 Elizabeth Street	H3

Nearby Accessible Toilets:

NORTH:

Royal Melbourne Institute of Technology (RMIT), City Campus Building 8, 368-374 Swanston Street (enter building via ramp from Swanston Street, adjacent to bank)	K5
Queen Victoria Market , Food Court, Corner Queen and Victoria Streets, adjacent to Shed H	F1
YWCA Ground floor, 489 Elizabeth Street	H3

SOUTH:

Crown Entertainment Complex , Yarra Promenade	
Southgate Arts and Leisure Precinct , Victorian Arts Centre, St Kilda Road	

Public Seating

Public Seating is provided approximately every 100 metres on major CBD streets

Using the Mobility Map

The solid black line on the map denotes accessible footpaths which have clearance of at least one metre. Three metres is the standard for main streets. Obstacles, such as steps, are indicated by a break in the line.

Suggestion for improving the map should be directed to:

Social Planner (Disability)
Community Services
City of Melbourne
PO Box 1603
Melbourne 3001
Telephone 9658 9658, Fax 9650 1112
Email enquiries@melbourne.vic.gov.au

Access Melbourne internet site - Mobility Map on the net

The Access Melbourne internet site features an interactive version of the Mobility Map, plus other information on access and facilities in the City of Melbourne for people with disabilities. Included is **City Eating - An Access Guide**.

Site Address: www.accessmelbourne.vic.gov.au

Accessible parking for people with disabilities in Melbourne

The City of Melbourne provides permits to City of Melbourne residents under the Statewide Disabled Persons Parking Scheme. Residents of other municipalities should contact their own local council for the granting of a Disabled Persons Parking Permit

The City of Melbourne has developed permits with additional benefits that are available for people with disabilities who visit the city (City Access Permits) on a regular basis for work, education, medical appointments, shopping, or for those who are visiting for the day (Daily Permits). These permits are available from the Front Desk at Town Hall K10.

For information and application forms phone the City of Melbourne hotline on 9658 9658, fax 9654 4854, or apply for permits via the internet on www.melbourne.com.au/permits

On street parking in the City of Melbourne is in high demand. The City of Melbourne provides on street parking bays for holders of Category 1 disabled persons parking permits. Holders of Category 2 permits are not permitted to access these bays. However both Category 1 and Category 2 permit holders can access “Parking Areas” (green signs) for twice the allocated time. City of Melbourne Traffic Officers can assist in directing drivers to the nearest on street accessible (disabled persons parking) bay and parking areas with longer time limits.

Travellers Aid Disability Access Service (TADAS)

2nd Floor (lifts available), 169 Swanston Street, **K10**. TADAS provides personal care (including meal and toilet assistance), information and support to people with disabilities who visit Melbourne. The service includes an adult change table, battery chargers for wheelchairs, a TTY phone and internet access. All welcome – no appointment necessary. Open 7 days. Free of Charge.
Phone and TTY 9654 7690

City of Melbourne Hotline and TTY Access

The City of Melbourne’s Hotline provides information on all Council Services. The Hotline number is **9658 9658**. The City of Melbourne’s TTY number is **9658 9461** for all enquiries.

Commercial car parks which have assistance and/or designated parking places for people with disabilities are marked on the map by a red and white parking symbol.

Accessible Transport

TRAINS, BUSES AND TRAMS

For assistance and enquiries regarding travel in metropolitan Melbourne, phone the Metlink Information Centre on 131 638 or TTY 9619 2727. All trains and an increasing number of coaches, buses and trams are accessible to wheelchair users in Victoria. Staff will not lift passengers from buses and trams that are not accessible.

For assistance and enquiries regarding Victorian country and interstate travel telephone VLine on 136 196 or TTY 9619 2727.

General Victorian public transport information, including timetables, is also available on the internet at www.victrip.com.au

MULTI PURPOSE TAXI SCHEME

Wheelchair accessible taxis can be booked through Silver Top Taxi Service on 8413 7202 or Yellow Cabs on 9277 3877. For Victorian Taxi Directorate Information visit www.taxi.vic.gov.au

CBD Police Station

The CBD Police are at 226 Flinders Lane **K11**. Phone **9650 7077** (24 Hours). For emergency ambulance, police or fire brigade call **000** (24 hours).

Visitor Services and Information

The Melbourne Visitor Information Centre is located at Federation Square **L12**. There is also a Visitor Information Booth at Bourke Street Mall **J9**. For all information call the City of Melbourne Hotline on **9658 9658**.

Arts Access

Arts Access can provide advice about disability access within arts and entertainment venues. Contact Arts Access on **9699 8299** or fax **9699 8868**. Email and web details are: ease@artsaccess.com.au and www.artsaccess.com.au

Useful Services

Australian Hearing Services
Melbourne - 9614 1400

Better Hearing Australia
Pahran - 9510 1577

Carers Victoria
Melbourne - 9396 9500

Deaf Blind Association
Voice - 9882 7055 TTY - 9882 6786

Orthopaedic Appliances
Brunswick - 9383 1622

RACV Wheelchair Breakdowns 13 11 11

Royal Victorian Institute for the Blind
Melbourne - 9522 5222

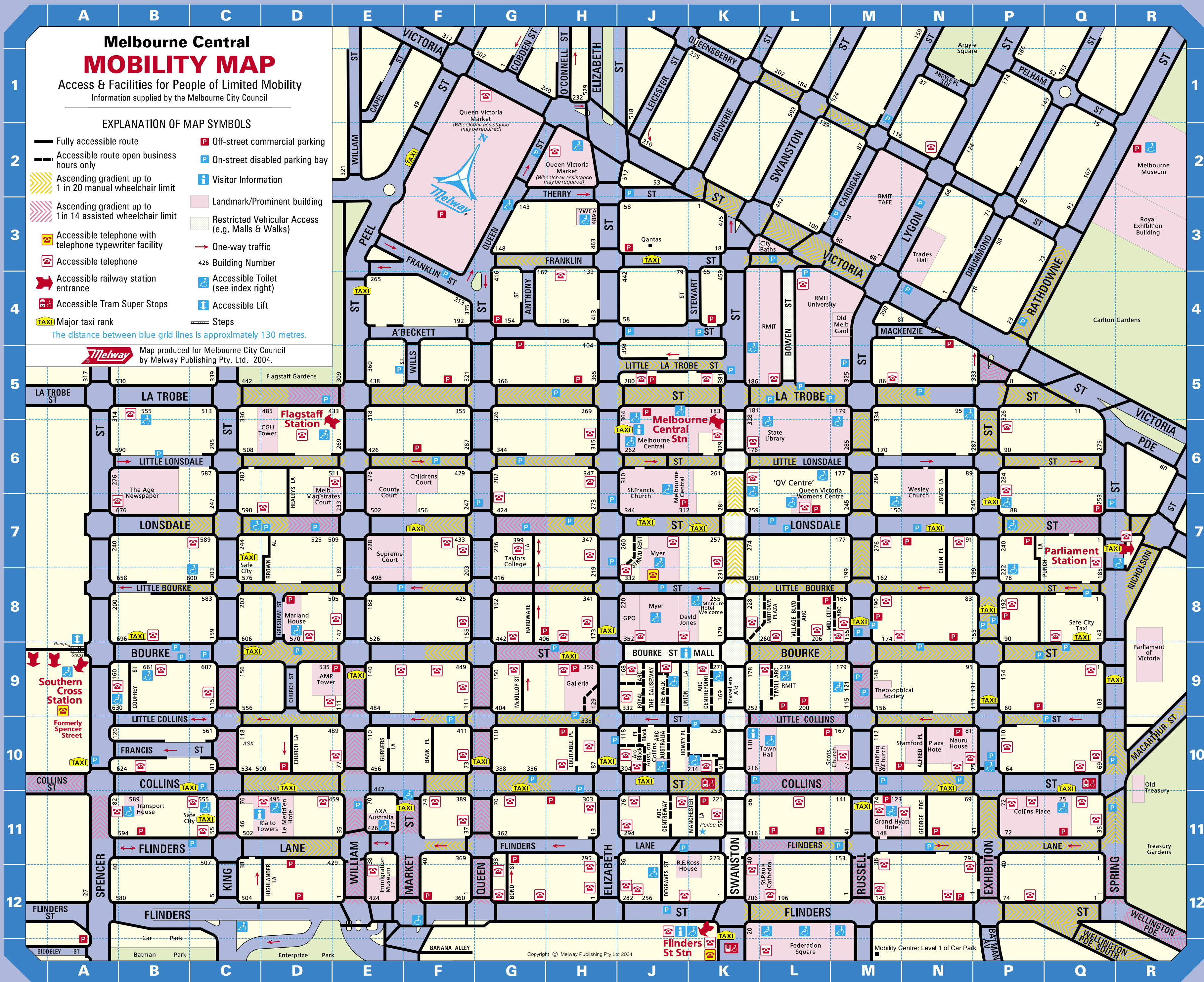
Scope
Box Hill - 9843 3000 Glenroy - 8311 4000


Victorian College For The Deaf
(Voice & TTY) 3000 (03) 9510 1706

Victorian Deaf Society (VICDEAF)
East Melbourne 9473 1111

AUSLAN Interpreter Service 9473 1111

Yooralla Independent Living Centre
Brooklyn - 9362 6111





Melbourne Mobility Centre

The Melbourne Mobility Centre is a unique service dedicated to improving access in the heart of Melbourne.

As a dedicated customer service centre for people with disabilities, older people and anyone who needs a little extra help to get around, the Melbourne Mobility Centre provides a range of services and equipment for hire to make any trip to the city both easy and enjoyable.

Features of the service include:

- Equipment for hire, including motorised wheelchairs, manual wheelchairs, scooters, walking frames, spare crutches and canes for the vision impaired;
- Two fully accessible toilets;
- Proximity to available accessible car parking and/or a drop-off point;
- Information for people with mobility and sensory disabilities;
- Information about city attractions, events, facilities;
- TTY telephone and accessible web access;
- Scooter battery re-charge facilities;
- An accessible kitchenette;
- Volunteer-driven commissionaire services, including companion services, transfer services and 'meet and greet' services.

To book equipment online or via email, go to our website at:
www.melbournemobilitycentre.com.au
or contact us on:
FREECALL: 1800 735 266
Phone: 03 9650 6499
TTY: 03 9650 9316
FAX: 03 9650 9491